

TERMS AND CONDITIONS/ ENROLMENT FOR SWIMMING:

2 Rowan Place, Constantia Kloof 1709

Cell: 082 838 8950

Email: swim@monysfishers.co.za

Website: www.monysfishers.co.za



Please read the following Terms and conditions carefully and sign if you agree to the terms and conditions and you would like to join Mony's Fishers Swim School.

SWIMMING SEASON:

The swimming season is continuous from the time you join until you give **ONE CALENDAR MONTH'S NOTICE**.

COMMUNICATION NOTICES AND INFORMATION:

Please use WhatsApp to communicate with us - 082 838 8950.

Please note all notices and communication is sent out via WhatsApp and/ or email. Please follow our social media pages to keep up to date with relevant information.

COST OF LESSONS:

PAYMENT PER MONTH:

You are liable for payment, **on a monthly basis**, until you give your month notice in writing. Payment is due on/before the **7th** day of each month. **NO PAYMENT, NO LESSON. You will receive a WhatsApp message if you have not paid.**

There will be a fee increase once a year.

Payment strictly **EFT: Reference must be your child/ren's name and surname**. Under NO circumstances may lessons be swapped with any other person. An invoice is emailed on the 24th day of each month. Please check that you receive it. If you have not received your invoice by the 24th of the month, please email swim@monysfishers.co.za

FEE STRUCTURE FOR LESSONS:

(Annual Fee Increase will be applied annually in January.)

SWIMMING PROGRAM:	MONTHLY FEE:	DEPOSIT:
Registration Fee	R450.00	
Schools Swimming Monthly Fee	R470.00	

SWIMMING ATTIRE:

A swimming costume and a cap are compulsory. Caps are required to keep the hair out your face and out of the pool filters. Goggles are not required – should you wish to make use of goggles please purchase these prior to the lesson.

HYGIENE:

We advise that should you child/ren be sick with a contagious illness to please not attend lessons until they are fit/ well enough to resume lessons.

Please do not eat at least an hour before swimming lessons, if water is consumed before lessons this can lead to vomiting in the swimming pool if a swimmer has eaten prior to their lesson.

VOMIT AND FECAL MATTER:

In the event that a vomit may occur inside the swimming pool while lessons are taking place, the staff of

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Mony's Fishers Swim School will need to follow hygiene protocols to clear the vomit and make sure the pool is sorted for lessons to resume, please expect a 10- 20-minute delay as hygiene is our main priority. Should there be fecal matter in the pool while lessons are taking place, this is an automatic cancellation of lessons for the teaching day to allow for complete disinfection and to allow for sterilization of the facilities, pumps and filters.

TIMES OF LESSONS:

The lesson day and time will be set out in agreement with the school schedule, the swimming day and time will be your child/ren permanent swimming lesson weekly.

IF THE TEACHER CANNOT MAKE THE LESSON, A SUBSTITUTE TEACHER WILL TAKE HER PLACE.

Please notify us via WhatsApp if you will not be attending your lesson/ please notify the school for transport and planning if your child/ren will not be swimming on their designated swimming day. We do not offer make-up lessons, the only time we will consider make-up lessons is under certain circumstances based on our own discretion.

HOLIDAYS AND PUBLIC HOLIDAYS:

The swimming school operates for 12 months of the year; the only time the swimming school will be closed is for an average of 4 weeks in December and January. We **DO NOT** teach on public holidays. The swimming season for schools will run from 1st of February to the 30th of November. We invoice on a 4-week basis, therefore the months that have 5 weeks in them, and should a swimming day fall on the 5th week lesson, this will count as an extra lesson to cover any make-ups owed to the school's swimmers.

TERMINATION OF SWIMMING LESSONS:

If you decide to terminate your swimming lessons for your child/ren lessons, you are please to give **ONE CALENDAR MONTH'S NOTICE** in **writing**.

PHOTOS AND VIDEOS:

Please note that you may only take photos/videos if you have asked prior permission from the office. You may only include yourself in these photos/videos; other clients **DO NOT** want to be on your social media.

LIGHTNING:

The whole building has been earthed. However, we do make use of the lightning app called "Weather Bug" (Please download the app to help you stay informed of the lightning radius for lessons, the location used on the above mentioned app is Constantia Kloof, Roodepoort) Should the lightning be 5km away from the set location, Constantia Kloof, Roodepoort, we will cancel lessons for both the safety of the swimmers, parents and staff of Mony's Fishers Swim School. We **HAVE TO** wait 30 minutes after a 5km strike to make sure we are clear to climb back into the pool, should there be another strike within 5km, we will cancel the next lessons scheduled to take place, should there **NOT** be another strike within the 5km radius we will resume lessons as per normal, all parents will be notified should a lesson be cancelled, please note, we will try our best to message and notify all swimmers should a lesson not be going ahead due to lightning, please download the above mentioned app to make sure you are away of the approaching storm, please also message for confirmation should you be unsure of the circumstances. Lessons cancelled due to lightning will **NOT** be made up. However, if you have been affected more than once by lightning, we will try our best to accommodate you for a make-up lesson. Be cautious when leaving the school swimming area when there is lightning as the surrounding area is more dangerous than inside the building.

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LOST PROPERTY:

Please look after your belongings. We will keep any belonging left behind at the swimming school for you to fetch when you come for your next swimming lesson. Items that are unclaimed after one month will be donated to a children's home. Please make sure all swimming attire is clearly marked and placed in a drawstring bag with your child/ren name on it.

PLEASE DO NOT HESITATE TO WHATSAPP ME OR EMAIL ME IF YOU HAVE ANY PROBLEMS, COMPLAINTS, OR COMPLIMENTS.

Yours sincerely

Tayla Jade Robertson

Owner