

TERMS AND CONDITIONS FOR ALL SWIMMING PROGRAMS OFFERED:

2 Rowan Place, Constantia Kloof 1709

Cell: 082 838 8950

Email: swim@monysfishers.co.za

Website: www.monysfishers.co.za



Please read the following Terms and conditions carefully and sign if you agree to the terms and conditions and you would like to join Mony's Fishers Swim School.

SWIMMING SEASON:

The swimming season is continuous from the time you join until you give **ONE CALENDAR MONTH'S NOTICE**. If you stop for any reason, your place cannot be guaranteed. We will allocate your deposit which is paid upfront to your **ONE CALENDAR MONTH'S NOTICE MONTH**.

COMMUNICATION NOTICES AND INFORMATION:

Please use WhatsApp to communicate with us - 082 838 8950.

Please note all notices and communication is sent out via WhatsApp and/ or email. Please follow our social media pages to keep up to date with relevant information.

SAFETY:

You **MAY NOT SWIM BEFORE OR AFTER THE LESSON, this applies to all children and adult swimmers**. It is a safety precaution as no one is watching you before or after your designated swimming time.

This is a swimming environment; please note that floors can be slippery.

COST OF LESSONS:

DEPOSIT:

One month's deposit is required equivalent to one month's fees. The deposit needs to be paid as well as the first month's swimming fees in order to secure your swimming space and for lessons to start. This payment will serve as your last month's payment, if your one calendar months' notice is given in writing.

ANNUAL REGISTRATION FEE:

A registration fee will be charged once a year for the swim season September – August.

PAYMENT PER MONTH:

You are liable for payment, **on a monthly basis**, until you give your month notice in writing. Payment is due on/before the **7th** day of each month. **NO PAYMENT, NO LESSON. You will receive a WhatsApp message if you have not paid.**

There will be a fee increase once a year.

Payment strictly **EFT: Reference must be your Name and Surname or your child/ren's name and surname**. Under NO circumstances may lessons be swapped with any other person. An invoice is emailed on the 24th day of each month. Please check that you receive it. If you have not received your invoice by the 24th of the month, please email swim@monysfishers.co.za

FEE STRUCTURE FOR ALL SWIMMING PROGRAMS:

(August- September- annual increase will be made annually for September fees.)

SWIMMING PROGRAM:	MONTHLY FEE:	DEPOSIT:
New Customers initial admin registration fee , includes a free-swimming cap.	R300.00	
Annual Registration Fee for all Swimming programs - Existing customers:	R160.00	
Babies - 30-minute Group Classes:	R750.00	R750.00
Learn to Swim - 30-minute Private Classes:	R880.00	R880.00

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Introduction to strokes/ Stroke Correction Classes- SEMI- PRIVATE- 30-minute classes (2 Swimmers per a class)	R880.00	R880.00
Team Swim- 30-minute Group Classes:	R840.00	R840.00
Advanced Team Swim- Group 1-hour classes:	R1100.00	R1100.00
Adult Group - 1 hour:	R1760.00	R1760.00
Adult - 30-minute Private Classes:	R880.00	R880.00
Adult Splash Course- 6 Hour Group Course:	R1600.00	
Water polo- 1-hour weekly group sessions:	R550.00	R550.00
Aqua Aerobics Fitness:	R1000.00	4 Sessions p/m
Aqua Aerobics Fitness:	R1800.00	8 Sessions p/m
Nanny/ Housekeeper/ Caregiver Course- 2-week duration:	R2200.00	
Parent Follow Through Program- 3 Hours:	R800.00	

SWIMMING ATTIRE:

A swimming costume and a cap are compulsory. Caps are required to keep the hair out your face and out of the pool filters. Goggles are not required – should you wish to make use of goggles please purchase these prior to the lesson.

HYGIENE:

Please blow your nose before and during the lesson on the tissues/ wet wipes provided. Do not wipe your mucous into the water in which we are swimming.

If you are sick/have anything contagious (chickenpox, skin infections, diarrhea etc.), please DO NOT come to swim classes and notify us within the cancellation period for lessons.

Please do not eat at least an hour before swimming lessons, if water is consumed before lessons this can lead to vomiting in the swimming pool if a swimmer has eaten prior to their lesson.

VOMIT AND FECAL MATTER:

In the event that a vomit may occur inside the swimming pool while lessons are taking place, the staff of Mony's Fishers Swim School will need to follow hygiene protocols to clear the vomit and make sure the pool is sorted for lessons to resume, please expect a 10- 20-minute delay as hygiene is our main priority. Should there be fecal matter in the pool while lessons are taking place, this is an automatic cancellation of lessons for the teaching day to allow for complete disinfection and to allow for sterilization of the facilities, pumps and filters.

TIMES OF LESSONS:

Your swimming lesson time is reserved for you weekly, should you not be able to make the weekly time set, please inform us so we can move your permanent swimming time to another suitable day and time that you are able to commit to. Should we not be able to do so you will unfortunately forfeit the remainder of your lessons for that month, and your deposit will be applied to the next full calendar month.

IF THE TEACHER CANNOT MAKE THE LESSON, A SUBSTITUTE TEACHER WILL TAKE HER PLACE.

Please be punctual for your lesson. Lessons run back-to-back and we cannot make up the time if you are late.

Please notify us via WhatsApp if you will not be attending your lesson.

CANCELLATION OF LESSONS:

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If you cancel your lesson/s for any reason whatsoever, you are obliged to pay for the lesson/s.

If it is possible to make up the lesson, we will do our best to accommodate you. However, this is completely at our discretion. We are **NOT COMPELLED** to make up a lesson/s that you have cancelled.

Make up lessons can only be done based on the following:

1. Subject to time available
2. You must cancel your lesson by 9am if your lesson is during the week, Monday- Friday and your lesson is in the afternoon, should your lesson be on a Saturday morning, cancellation for these lessons must be received by 5pm on the Friday prior to the Saturday lesson.
3. Lessons can only be made up with your allocated teacher.
4. Lessons must be made up within that month. Lessons cannot be carried forward.

HOLIDAYS AND PUBLIC HOLIDAYS:

The swimming school operates for 12 months of the year; the only time the swimming school will be closed is for an average of 4 weeks over December and January. We **DO NOT** teach on public holidays. **FULL** January and **FULL** December fees are due. We invoice on a 4-week basis every month, the months that have 5 weeks in them, you will still swim the 5th week of the month, this “extra lesson” will be allocated towards December and January Fees. Should you not receive the full number of lessons required for **FULL** January and **FULL** December fees, the allocated swimming teacher will need to offer make up lessons to ensure you get your full lesson count for the year.

TERMINATION OF SWIMMING LESSONS:

If you decide to terminate your swimming lessons for yourself or your child/ren lessons, you are please to give **ONE CALENDAR MONTH'S NOTICE** in **writing**.

PHOTOS AND VIDEOS:

Please note that you may only take photos/videos if you have asked prior permission from the office. You may only include yourself in these photos/videos; other clients **DO NOT** want to be on your social media.

LIGHTNING:

The whole building has been earthed. However, we do make use of the lightning app called “Weather Bug” (Please download the app to help you stay informed of the lightning radius for lessons, the location used on the above mentioned app is Constantia Kloof, Roodepoort) Should the lightning be 5km away from the set location, Constantia Kloof, Roodepoort, we will cancel lessons for both the safety of the swimmers, parents and staff of Mony’s Fishers Swim School. We **HAVE TO** wait 30 minutes after a 5km strike to make sure we are clear to climb back into the pool, should there be another strike within 5km, we will cancel the next lessons scheduled to take place, should there **NOT** be another strike within the 5km radius we will resume lessons as per normal, all parents will be notified should a lesson be cancelled, please note, we will try our best to message and notify all swimmers should a lesson not be going ahead due to lightning, please download the above mentioned app to make sure you are aware of the approaching storm, please also message for confirmation should you be unsure of the circumstances. Lessons cancelled due to lightning will **NOT** be made up. However, if you have been affected more than once by lightning, we will try our best to accommodate you for a make-up lesson. Be cautious when leaving the school swimming area when there is lightning as the surrounding area is more dangerous than inside the building.

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LOST PROPERTY:

Please look after your belongings. We will keep any belonging left behind at the swimming school for you to fetch when you come for your next swimming lesson. Items that are unclaimed after one month will be donated to a children's home.

TRAFFIC AND PARKING:

PLEASE be courteous to our neighbor's and **DO NOT PARK** in front of any driveways/entrances.

Please Park on the circle.

We do have a security camera – however, please notify staff of any suspicious behavior.

Please be aware of cars coming around the corner.

COFFEE MACHINE AND SNACKS:

Cups are only to be used in conjunction with the coffee machine. We do sell snacks at the swimming school. Please bring cash or alternatively please fill out your information on the clipboard provided at the snack station for invoicing.

PLEASE DO NOT HESITATE TO WHATSAPP ME OR EMAIL ME IF YOU HAVE ANY PROBLEMS, COMPLAINTS, OR COMPLIMENTS.

Yours sincerely

Tayla Jade Robertson

Owner